Health City
2021/22

Heidelberg

HEIDELBERG UNIVERSITY HOSPITAL
“There is barely a place in Germany that can boast as elegant a location as Heidelberg.”

Johann Wilhelm Appel, 1829–1896

Heidelberg

It isn’t just the famous Heidelberg Castle that casts its spell on guests from around the world: the entire city radiates a sublime air while being clearly at the pulse of its time. With a historical Old Town that is never fully discovered, many small alleys, each of which tells its own story, and a location that Goethe called “ideal”, Heidelberg has its fixed position in the hearts of innumerable visitors.

Heidelberg, however, is at the same time a modern city of science and deemed a stronghold of Life Sciences – the University, the European Molecular Biology Laboratory, the German Cancer Research Centre and the Heidelberg Max-Planck-Institutes are some of the best research institutes in the world, making Heidelberg an internationally renowned science location.

The cultural repertoire of Heidelberg is just as colorful and diverse as its visitors from around the world are, offering dance, theatre, music and many events of the diverse culture scene that leave hardly anything to be desired. This not least also applies to gastronomy and hotels: From charming student pubs to elegant gourmet restaurants, from trendy hotels to five-star ones. It’s not surprising that barely anyone who has ever been here will forget Heidelberg again.
Dear Guests, 

dear Family Members, 

young, versatile, open-minded, and international – all of these are terms that perfectly describe Heidelberg and its 160,000 residents. First and foremost, however, Heidelberg also is a city of international renown thanks to its excellent position in science and research. This is where Germany's oldest university, the Ruperto Carola, is located. It was named “University of Excellence” in 2007. Its renowned institutes, with subjects spanning humanities, social, and legal sciences, as well as natural and life sciences, including medicine, are where today's and tomorrow's thinkers are teaching and studying. The Heidelberg University Hospital promises focused expertise as well. It enjoys global recognition for its outstanding research, teaching, and medical care. It's hardly surprising that scientists and patients alike find it one of the most important points of contact in terms of health.

About 11,000 employees from 121 nations are currently working in about 100 different professions at the Heidelberg University Hospital. Every day, they work together to help severely ill patients from around the world, who profit not only from a comprehensive range of cutting-edge, successful treatments, but also from ever-new ideas and impulses in patient care, research, and teaching.

Top facilities, such as the National Centrum for Tumor Diseases (NCT), the German Cancer Research Center (Deutsches Krebsforschungszentrum, DKFZ), the Zentrum für Molekulare Biologie Heidelberg (ZMBH), four Max-Planck Institutes, the European Molecular Biology Laboratory (EMBL), or the Center for Integrative Infectious Disease Research (CIID) make Heidelberg a globally leading site for international research on the highest level. These and other institutes research new and improved treatment methods on a daily basis to preserve or restore your health to the best degree.

Not only medical care is internationally outstanding in Heidelberg, however. Our beautiful city itself will contribute to your recovery as well. With a green area of 70%, a good climate, and urban flair, Heidelberg offers one of the highest leisure values in Germany. Embedded in the Heidelberg city forest, certified as a “recreational forest”, the world-renowned Heidelberg Schloss (Castle), the Philosophenweg (Philosopher’s Walk), the historical Altstadt (Old Town), the Bahnstadt as an innovative latest addition to the city's quarters, and many culinary offers are only waiting to be explored. These are just a few examples of what makes Heidelberg so very attractive. Millions of visitors flock to our beautiful city every year, strolling one of the longest shopping streets in Europe. At a length of 1.6 kilometers, the Hauptstraße (Main Street) with its enchanting small side alleys will treat you to a unique selection of local and international products alike that will leave hardly a shopping wish unfulfilled.

This brochure will give you an overview of the medical services of the Heidelberg University Hospital, while also presenting some hotels that specialize in hosting patients’ accompanying family. On top of this, we would like to give you some inspiration to help you make your time in Heidelberg interesting and diverse based on your own preferences.

The Heidelberg Marketing GmbH service team will gladly help you plan your individual stay. Contact us directly and let us know what you need.

Welcome to our beautiful city!

Yours,

Mathias Schiemer
CEO
Heidelberg Marketing GmbH/Heidelberg Congress
Heidelberg University Hospital with its 43 specialized clinical departments is one of the leading medical centers in Europe. Every year, many thousands of patients from all over Germany and many other countries worldwide travel to Heidelberg to receive treatment. The highest standards of medical care are guaranteed by our renowned professors, distinguished physicians & nursing staff, modern buildings with state-of-the-art equipment, as well as the proximity and interlinking of the specialist departments.

Progress and innovation are essential for promising medical treatment. Heidelberg University Hospital is constantly developing new methods of diagnosis and treatment at the forefront of biomedical science with one goal: their quick implementation for the benefit of the patient.

Outstanding areas of expertise

- High-end oncology, for example: surgical treatment (including robot assisted surgery), chemotherapy, innovative radiation therapy including proton and carbon ion therapy, stem cell transplantation, comprehensive care in the National Center for Tumor Diseases Heidelberg
- Heart and vascular medicine
- Neurology | Neurosurgery
- Metabolism and hormonal disorders
- Orthopedics | Traumatology
- Gynecology and perinatal medicine
- Pediatrics

Services for international patients include

- Multilingual team at the International Office
- Certified interpreters
- Support to foreign patients in obtaining a medical visa to travel to Germany
- Special requests regarding meals are taken into consideration
- Friendly, English-speaking nursing personal
- All doctors speak fluent English; medical reports are provided in English
- Prayer room available in the hospital for our muslim patients

2020 – At a glance

- 1,050,000 outpatient visits
- 62,500 inpatient treatment cases
- 51,500 day-care treatment days
- 1,991 beds
- 43 medical specialist departments
- 11,300 employees, including 1,800 professors and doctors

Service and Information

Heidelberg University Hospital
- International Office
Im Neuenheimer Feld 400
69120 Heidelberg, Germany
Phone +49 6221 56 6243
Fax +49 6221 56 33955
international.office@med.uni-heidelberg.de
www.heidelberg-university-hospital.com
Recommended Hotels and Apartments

Sample our hospitality.

In an unfamiliar city, it is particularly important for those accompanying a hospital’s patient to be able to stay in a friendly and comfortable lodging.

To this end we provide on the following pages a list of selected Heidelberg hotels and apartments specializing in looking after international guests and providing personalized service, a high level of quality and genuine hospitality – from 3 to 5 star hotels, from cozy apartments in leafy surroundings to luxury boutique apartments.

Our hosts welcome you!

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Der Europäische Hof Heidelberg

Your home in Heidelberg. People undergoing medical treatment need an environment in which they feel comfortable and in which they receive special care. Who could possibly do this better than a private hotel that has been family-managed for generations?

While in Heidelberg, we can offer you a place to stay safe where you can truly feel at home. Our individually furnished rooms and suites provide you and your family with very pleasant surroundings. The Fine-Dining-Restaurant “Kurfürstenstube” offers culinary delights tailored to your desires and needs. And you can relax in our PANORAMA SPA with roof terrace. Whenever you visit Heidelberg: we look forward to welcoming you!

"Comments made by our guests that the Europäischer Hof Heidelberg, a privately managed hotel, felt like home to them are the nicest compliments for us and are a testament to our claim of being the friendliest luxury hotel in Germany. The entire team strives to look after each and every guest in a unique atmosphere and with passionate, individualized and enthusiastic service. Sincere excellence in service is a matter of attitude. And: We love what we do!"

Dr. Caroline von Kretschmann, Managing Director
Boutique Suites Heidelberg

“HOME MEETS HOTEL. The Boutique Suites Heidelberg expresses a luxurious and urban lifestyle with a professional focus on longterm stays for medical reasons. You are safe with us! The hotel’s concept adapts perfectly to the new situation on safe travel. Each single suite features an independent residential ventilation unit and autonomous A/C to protect you and help to focus on the essential. We look forward to welcome you and guarantee you an atmosphere of privacy and comfort, where your well-being is most important.”

Enza Occhipinti-Apfel, Managing Director

- 3 residences 100–125 sqm
- 18 suites sized 40–100 sqm, with kitchen, living and dining area
- Accessible apartments for long-term guests
- Superior suites with 2 bathrooms
- Private parking places right in front of the building
- Personal concierge service
- Privat panorama sauna and privat gym
- University hospital: 3 km
- Ethianum: 1.5 km

Recommended Hotels and Apartments

Rafaela Hotel Heidelberg

“Your well-being is important to us. As a result, we align our actions with it. We want you to feel right at home here to ensure that you will enjoy coming back! Thanks to your guest ratings, we have received numerous awards in the last two years. We look forward to your visit and will gladly adjust to your individual needs.”

Enza Occhipinti-Apfel, Managing Director

- Air conditioning
- Free high-speed Wi-Fi
- 50” flat-screen TV
- Refrigerator
- Safe
- Central location
- Calm side street
- Idyllic environment
- Modern new building (2019)
- University Hospital: 1.75 km

In its central, idyllic location with a modern air, Rafaela Hotel is located near the hospitals and research facilities in the Neuenheimer Feld, and very close to the popular Neckarwiese (banks of the Neckar) and the Altstadt (Old Town) with its tourist sights. Gastronomy beckons from a small market square right outside the hotel door, complete with outdoor seating, French, Italian, and sustainable specialties stores even though this is a calm side street. Rafaela Hotel is a new building with elevator, air conditioning, and level-access showers.

The University Hospital is seven minutes away by taxi/car, twelve by bus, and can be reached on foot in 25 minutes.

Rafaela Hotel Heidelberg

Lutherstraße 15, 69120 Heidelberg
Phone +49 6221 6743300
info@rafaela-hotel.com
www.rafaela-hotel.com

Your Wellbeing is our Priority. As one of the most exclusive Boutique Suite Hotels in the whole region, we offer extra spacious serviced apartments for international guests with high demands. It is our priority to make you feel as comfortable as possible. Settle down and gain strength in one of our exclusively designed suites with state-of-the-art technology. Experience a dedicated and personalized service, enjoy your privacy and independence and discover highest living comfort with premium equipment at the Boutique Suites Heidelberg – Alte Zigarrenmanufaktur.

Boutique Suites Heidelberg
Römerstraße 80, 69115 Heidelberg
Phone +49 6221 659369
welcome@alte-zigarrenmanufaktur.com
www.alte-zigarrenmanufaktur.com
Hotel Bergheim 41

The Bergheim 41 is easily accessible both by car and public transportation and is in the immediate vicinity of Bismarckplatz, the beginning of the pedestrian shopping area. The hotel has 32 rooms and studios of contemporary design. The university hospitals are just minutes away and can easily be reached by car or public transportation located directly in front of our hotel.

- 32 rooms and studios
- Junior suite with in room sauna and roof terrace
- Located just 300 meters from the pedestrian mall
- KaffeeKultur 841 (on-site coffee shop)
- High-speed WiFi (up to 100 Mbit/s)
- Roof garden with view of the Castle
- Individually controlled air-conditioning
- University Hospital: 3.2 km

Heidelberg Marriott Hotel

Located on the banks of the river Neckar, the Heidelberg Marriott Hotel is within walking distance to the old town, the shopping mall and very close to the University Hospitals. Our Restaurant offers most common Arabian breakfast items and our Chefs are happy to provide advices in dietary cooking. An Executive lounge with rooftop terrace as well as an indoor pool and health club are available for relaxation.

- Next to the Neckar river
- 234 quiet rooms
- 14 suites, some with water view and balcony
- Arabic TV channels & Free WiFi
- Restaurant Grill 16 with sun deck
- 24-h room service
- Boat jetty
- Indoor pool, Fitness Center
- University Hospital: 2 km
- Airport shuttle to Frankfurt Int'l

Premier Inn Heidelberg City Bahnstadt

Our modern, newly built Premier Inn Heidelberg City Bahnstadt has direct access to public transport and is in close proximity to the University Hospital, the city centre, and Heidelberg Main Train Station. All tourist attractions and medical facilities are located nearby, too. After a long day, unwind in your spacious room, and have a good night’s rest in the famous Premier Inn Hypnos bed.

- 107 premium-economy rooms
- Bathroom with level-access shower
- One wheelchair-accessible room
- Kettle with tea & coffee
- Lounge with bar & pizza
- Relaxation and work zones
- Free WiFi
- Parking available

Apartments – Zweite Heimat Heidelberg

Contemporary living in a protected monument. Our 16 individual and very well equipped apartments are furnished in high quality to make you comfortable. The area offers many restaurants, cafes and stores to cover your daily needs. The good infrastructure connection will comfortably take you to any sights, event venues and hospitals.

- 4 locations in direct proximity of the city center
- 40 - 90 sqm (1 – 3 rooms)
- Winter garden/balcony/terrace/garden use
- Fully furnished kitchen
- Towels and bed linen free of charge
- Washing machine and tumble-dryer free of charge
- Parking spaces available (partly for a fee)
- WiFi included
- University Hospital: 1.5 km

Premier Inn Heidelberg City (Zentrum)

The Premier Inn Heidelberg City (Zentrum) is located right in the heart of the city, the University Hospital is easily accessible by public transport. A stroll along Neckar River or through Heidelberg’s attractions offer relaxation. After a long day, unwind in your spacious room, and have a good night’s rest in the famous Premier Inn Hypnos bed.

- 152 premium-economy rooms
- Bathroom with level-access shower
- Two wheelchair-accessible rooms
- Kettle with tea & coffee
- Lounge with bar & pizza
- Relaxation and work zones
- Free WiFi
- Parking available

Boardinghouse Luise5

The Boardinghouse Luise5 is an unique jewel! Enjoy modern and spacious accommodation (each unit > 50 sqm) at the very heart of Heidelberg and refurbished historical building, just behind the ATOS-Klinik. Calm neighbourhoods in a short distance from the main streets are extremely suitable for long stays and business travellers. Meanwhile main sites tegs, Neckar river’s promenade, restaurants and public transport stops are easily reached.

- 6 spacious two rooms apartments spread over 50 sqm for up to 4 persons
- Light living room with extendable sofa bed, dining table and working area
- Fully furnished kitchen
- Free WiFi and LED TV in each room
- Bismarckplatz, main shopping area and Atos Klinik
- Onsite parking spaces are available per request with applicable daily fee
- Longstay guests can benefit our washing machine and dryer
- Pets are welcome with additional daily costs
Heidelberg Hospitality Boarding House

The "Heidelberg Hospitality Boarding House" is located centrally between the Hauptbahnhof (Main Station), the University Hospital, and the Altstadt (Old Town). The 1-room apartments (approx. 25 sqm) are equipped with double bed, 49-inch TV, hotel safe, coffee machine, refrigerator, and a bathroom with level-access shower. Our 2-room suites (approx. 40 sqm) have an additional living room with sofa bed, a separate toilet, and cooking hobs.

- Contact-free check-in available
- Free WiFi use
- Non-smoking hotel
- Coffee machine & refrigerator
- Rooms with connecting door
- Elevator
- University Hospital: 1.5 km
- Main train station: 0.5 km
- Old town: 1.7 km
Special Activity Programs

Experience Heidelberg with its triad of the Castle, the river and the Old Town in a unique way: Take a boat ride, a guided tour of the town, a shopping tour, or a trip on a Segway. We have compiled a number of exciting and interesting offers for you to make your stay as pleasant as possible. Of course we can combine our special activity programs with overnight hotel stays as complete packages for you. We are here to help make your wishes come true! Please contact us – we would be delighted to talk with you in person.

Experiences

Zoo Heidelberg
Find the red panda hidden in the branches or watch our elephant males taking a dip - there is a lot to see in our zoo: Majestic lions, elegant tigers or our “cuddly” brown bears, comical meerkats, ancient giant tortoises (a century of lifetime experiences in every shell), our gorilla family or the cool chimpanzee gang – just a sample of our wide variety of fascinating animals.

Botanical Garden Heidelberg
The Botanical Gardens of the University of Heidelberg, one of the oldest in Germany, were originally established in 1593 as a “hortus medicus” for the cultivation of medical herbs. Nowadays, this institution is important for its contribution to botanical studies. The greenhouses contain unique plant collections (e.g. Old and New World succulents and orchids). Walking along the outdoor sections, visitors can enjoy the fascinating vegetation of the raised bog, heath bog, alpine garden, weedy vineyard as well as a “systematic section”.

Shopping
Heidelberg’s famous shopping area takes you through the middle of the Old Town: Over one kilometer in length, the main street is one of the longest pedestrian malls in Europe and full of temptations at every turn – from individual owner-operator shops and department stores with a wide product range to branch stores of international labels. But also in the little side-streets peeling off the pedestrian mall and in the suburbs of Heidelberg there are surprises waiting on every corner: here you will find antiquarian bookshops, galleries, young boutiques and quaint little shops.

Service and more information
Heidelberg Marketing GmbH, Neuenheimer Landstrasse 5, 69120 Heidelberg
Phone +49 6221 58-40 223/225, health-city@heidelberg-marketing.de, www.heidelberg-marketing.com
Guided Tours

Old Town Tour
Winding alleys and historic squares, fascinating museums and galleries: Heidelberg’s Old Town offers a panorama of things to do and see. A guided tour around the Old Town brings the past to life. Whether the Heiliggeistkirche (Church of the Holy Spirit), the Jewish Quarter, Germany’s oldest university with the Studentenkarzer (student’s prison) or any of the many sights, every corner of the Old Town has an interesting story to tell. The route also takes you through the main street, one of the longest pedestrian malls in Europe. Recommended duration 1.5 to 2 hours.

Castle Tour
It towers majestically above the rooftops of the Old Town and impresses millions of people year after year – Heidelberg Castle. With a tour through the Castle courtyard and garden, you can immerse yourself in the colorful history of the world-famous structure. A visit to the giant barrel, the largest wine barrel in the world ever to be filled, is also featured on the program (no inside areas). Recommended duration of 1.5 or 2 hours.

Bus Tours
Get to know the city with a guided tour along the Neckar river to Heidelberg Castle. During the tour you can immerse yourself in the history of the world-famous building. Or take a ride on the open-top sightseeing bus with its informative commentary and numerous tips for additional activities in the city.

Segway Tour
A segway tour through the city provides entirely new perspectives. A guide will accompany you on the route along the Neckar river to the historic Neuenheim district. From here, you will continue in the direction of the zoo and through the Neuenheimer Feld campus with its impressive university and hospital buildings. The highlight is the journey along the Philosophenweg (Philosophers’ Walk).

Boat Tours
Taking a boat tour through the narrow Neckar valley, with its hillsides full of vineyards and deciduous forests, is quite an experience. It is also possible to book tours in combination with guided tours through the Old Town or the monastery.

Themed Tours
A variety of theme tours are available including a guided tour of the famous University or the traditional Christmas market or the Philosophers’ Walk – to mention but a few. Duration of 2 hours.

Service and more information
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HeidelbergCARD
Heidelberg in your pocket!
Discounts on all public tours (except “Delectable Heidelberg”) and sightseeing tours
—
With castle ticket including Bergbahn (funicular railway)
—
Free use of public transport in the city area
—
Discounts with attractive partners from gastronomy, retail, culture and leisure

Starting from €19
Dance, theater, music – our cultural scene takes to the stage! Heidelberg presents itself as a festival town, and invites cultural enthusiasts to get to know its many faces.

April 30 – May 9, 2021
Heidelberger Stückemarkt (Play Market)
The avant-garde of theater presents outstanding premieres from the German-speaking area. New plays are shown and social discourse is initiated. The international highlight is the annually changing guest country. Lithuania will be our guest country in 2021. Though still barely known as a theatre country in Germany, it stands out with its vibrant and innovative scene.
www.heidelberger-stueckemarkt.de

June 5, July 10 and September 4, 2021
Heidelberg Castle Illuminations with Firework
Every year the legendary Castle Illuminations capture the imagination of thousands of people – there is hardly another city which can boast such magical nights. Bengali flares slowly bathe the Heidelberg Castle in a mysterious red firelight, as if the ruins were on fire once again in their long history. When the glowing Castle slowly dies down, the second part of the spectacle begins – the brilliant fireworks over the Neckar. The banks of the Neckar and the Philosophers’ Walk around 10 pm are the best locations from which to watch the Castle Illuminations.
www.heidelberg-marketing.com

June 12 – August 1, 2021
Heidelberger Schlossfestspiele (Heidelberg Castle Festival)
Heidelberg’s theatre and orchestra make the famous castle ruins reverberate with the sounds of music, funny and dramatic plays alike. The successful musical comedy “Im Weissen Rössl” (The White Horse Inn) and the famous vampire “Dracula” will be played in the Schlosshof (Castle Courtyard). A diverse concert program with tomorrow’s masters and the best international soloists ensures a choice of entertainment under the open sky that has yet to find its equal.
www.heidelberger-schlossfestspiele.de

July 29 - August 8, 2021
Metropolink – Festival of Urban Art
The Metropolink Festival showcases expansive wall paintings by internationally acclaimed practitioners of urban art in the whole city area. Open-top bus tours take visitors to the various decorated houses and facades. Public tours during the festival and tours for groups are available all year. The city becomes a public art space and Heidelberg shows that it has truly earned the title of “UNESCO Creative City.”
www.metropolink-festival.net

September 25 – 26, 2021
Heidelberger Herbst (Heidelberg Autumn Festival)
Live Music, the Craft Market, Flea Market, culture and stalls with regional specialties – Heidelberg’s greatest city festival on the last weekend in September always enjoys the dependable cooperation of many associations, gastronomes, citizens and cultural organizers which contribute to make it such a success. By the evening, the Old Town becomes a huge open-air concert, offering something for every taste and venues throughout the inner precincts of the Old Town.
www.heidelberg-marketing.com

October 2 – November 13, 2021
International Enjoy Jazz Festival
Enjoy Jazz means high-quality festival weeks with an extraordinary program hosting many different artists and music genres. The festival welcomes artists from all nations on the stages of the festival cities of Heidelberg, Mannheim and Ludwigshafen. Focusing on high-quality jazz, the festival in the Rhine-Neckar metropolitan region has found international renown as a musical event. It takes over the stages to present outstanding musicians for a period of nearly seven weeks.
www.enjoyjazz.de

November 18 – December 22, 2021
Heidelberg Christmas Market
The aroma of roasted almonds, cinnamon and hot chestnuts waft through the winding alleyways of the Old Town. It is Christmas time in Heidelberg – the Heidelberg Old Town revels in Christmas magic. The 140 decorated booths in the Old Town and “Germany’s most beautiful ice-rink” open against the impressive setting of the Castle, and in the blink of an eye the market fills with the people of Heidelberg as well as many regional and international guests. The atmosphere is captivating – the stalls nestled idyllically amongst the historic squares of the Old Town shed a warm glow along one of the longest pedestrian malls in Europe.
www.heidelberg-marketing.com

March 26 – April 22, 2022
International Music Festival Heidelberger Frühling (Heidelberg Spring)
The “Heidelberger Frühling” (Heidelberg Spring) is an “idiosyncratic hotspot for music” (F.A.Z.) and hosts over 100 events including star-spangled classical concerts, innovative productions which experiment with dance or multi-media, as well as unconventional concert formats and genre cross-overs. Of particular interest is the song category.
www.heidelberger-fruehling.de

Please note that events may be cancelled or change due to the pandemic.
Your way to Health City

Located in the south-west of Germany – the heart of Europe – Heidelberg is also a convenient 80 km distance from Frankfurt International Airport (www.frankfurt-airport.de), 120 km from Stuttgart Airport (www.flughafen-stuttgart.de) and around 90 km from the Karlsruhe/Baden-Baden Airport (www.baden-airpark.de). It is so easy to get here. We hope to see you soon.