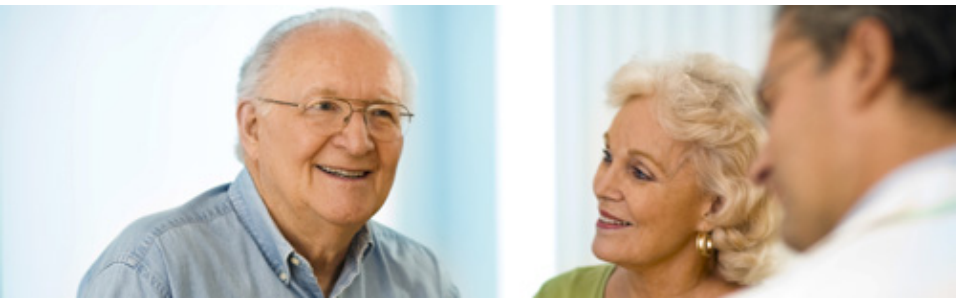

Please send your treatment inquiries to us via the **contact form**. Please note that **we cannot deal with your inquiry unless you provide us with the form** completed in German, English, or Russian.

Important:
We require copies of the following **medical documents** to enable us to provide treatment recommendations and the cost estimate:

- **Mandatory: latest medical report**
- **Imaging technique results**
- **Laboratory results**
- **Oncology patients: histology report, treatment plans/radiation treatment protocols of previous treatments**

The medical documents have to be:

- in **German or English**,
- **up-to-date** (not older than 3 months),
- **informative** (for example: current status of the patient, last treatment, principal diagnosis and further conditions) and
- **essential** - please understand that we cannot handle too extensive documents.

You can send them via the **contact form** or **e-mail**. Data **over 2 MB** (MRI images, etc.) should be sent **via CD/DVD** to the International Office. Please note that we do not download documents from external servers, but ask you to send these via CD/DVD.

Inquiries Neurosurgery:
In addition to the above mentioned documents we require **up-to-date MRI image**s, which are **not older than**

3 months in case of inquiries for the neurosurgery department. Please note that we require images in the **DICOM format** (no jpeg or other image formats can be accepted). The images should be sent via CD to the International Office.

Inquiries Orthopedic treatment:

In case of inquiries for the orthopedics department we usually require **up-to-date X-ray / CT / MRI images**. In case of deformities we kindly ask you to provide us with up-to-date photos of the limb/body part to be treated.

Please note that we normally require about four working days to provide treatment recommendations and the cost estimate.

Appointment

We will do our best to arrange an appointment on a date that is convenient for you. Please indicate desired dates. We do not have lengthy waiting times as a rule. Please note that we are unable to confirm an appointment until the amount stated on the cost estimate has been paid.